# **Annual Toronto Fraud Forum**

✓ Two Tracks: (1) Insurance Fraud, (2) General Fraud
✓ Wide Choice At A Reasonable Cost

### ASSOCIATION of CERTIFIED FRAUD EXAMINERS Toronto Chapter

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### CANADIAN ASSOCIATION of SPECIAL INVESTIGATION UNITS Trillium Chapter

#### SPECIAL INFORMATION

- 1. Early registration \$15 discount.
- 2. Early bird discount date Sept. 9
- 3. Substitutions accepted anytime.
- 4. CFE education credits 7 hours
- 5. RIBO education credits TBA.



#### WHO SHOULD ATTEND!

Investigators • forensic accountants • SIU staff from insurers • internal auditors • insurance claims examiners • lawyers • asset tracers • police • anti-fraud professionals • courtroom evidence specialists • corporate security • Law firm staff • medical staff

Tuesday, September 23, 2014 (One Day) 8:00am (Registration) to 4:00pm Le Parc Conference Centre 8432 Leslie St., Thornhill, ON L3T 7M6 SW Corner of Leslie St. & Hwy#7

Price \$220 + HST (Early Registration), \$235 + HST After September 9, 2014

#### **REGISTRATION (Fax is recommended):**

- 1. Fax the Attached Registration Form to (416) 480-1813 Visa, MasterCard, Amex, Paypal PAYPAL: <u>BEFORE SEPT. 9, 2014</u>
- <u>AFTER SEPT. 9, 2014</u>
- 2. Email acfe.toronto@sympatico.ca
- 4. Mail: Ms. Penny Hill, ACFE-Toronto Chapter, 3230 Yonge St., Box 1408, Toronto, ON M4N 3P6
- 3. Phone (416) 480-9475 Penny Hill, Administrator, ACFE-Toronto Chapter, if any questions
- 5. All cheques should be made payable to ACFE-Toronto Chapter (Banker for this event).
- 6. Alternate for registration enquiries up to Sept. 6 -Tom Eby- (416)-423-1957 ebyt@idirect.com

#### **GENERAL ENQUIRIES:**

Toronto Fraud Forum Registrar - Penny Hill – 416-480-9475 <u>acfe.toronto@sympatico.ca</u> CASIU Co-Host Rep: Debbra Macdonald, 905-594-1167, 416-671-2706 <u>debbra@c3investigation.com</u> ACFE Co-Host Rep: Tom Eby, 416-423-1957, <u>ebyt@idirect.com</u> Additional Conference Brochures & Registration Forms: <u>www.acfetoronto.ca</u>, <u>www.casiu.ca</u>

Choose the speakers and sessions that interest you from either Track 1 or Track 2. You are not limited to just one track. Substitution by a colleague allowed at any time

#### **INSURANCE AND GENERAL FRAUD TRACK Combined**

#### LUNCH KEYNOTE SPEAKER – PROJECT GREENLIGHT: PROSECUTING THOSE WHO CRASH FOR CASH

**Megan Petrie, Assistant Crown Attorney,** Megan Petrie was called to the bar in 1999 and practised civil litigation until joining the Ontario Ministry of the Attorney General in 2001. As an Assistant Crown Attorney with the Scarborough Crown's Office for the past 13 years, she has prosecuted all manner of crimes in one of Toronto's busiest criminal jurisdictions. From 2008 until 2012, she and co-counsel Jackie Garrity had carriage of a large staged-collision prosecution dubbed "Project Greenlight", that began as IBC Project 92. The case involved an organized crime ring committing fraud and conspiracy by staging car crashes for profit. What began as an investigation into a single case of a suspected staged collision mushroomed into an investigation charging twentynine accused with conspiracy to commit fraud among other offences in relation to twelve alleged staged car crashes.

TOPIC: In 2004, a judge from the Ontario Court of Justice described staged collisions as "a crime that is either very rare or, if common, is seldom detected and punished." Not long after this decision was rendered, the Toronto Police Service and the Insurance Bureau of Canada began investigating complaints about vehicles which were being purchased as salvage, re-registered and subsequently became involved in other reported collisions sustaining sufficient damage to cause them to be written off again. They identified a pattern of repetitive involvement of people, vehicles, body shops and salvage purchasers, which pointed to organized criminal activity. What began as an investigation into a single case of a suspected staged collision mushroomed into an investigation charging 29 accused with conspiracy to commit fraud among other offences in relation to 12 staged car crashes. Project Greenlight was the name given the prosecution of the men and women who were charged with those offences. This will discuss the prosecution challenges and successes from Project Greenlight.

#### **INSURANCE FRAUD TRACK**

#### CARGO CRIME IN CANADA

 $\mathbf{Z}$  Garry Robertson, CFE, National Director of Investigations – IBC: A former police officer with the Peel Regional Police Service, Garry's areas of expertise included advanced fraud and auto theft investigations. He was the officer in charge of the case management office during the Askov period and represented the police on the judicial committee. He started as a special constable with the Ontario Provincial Police. After leaving the police force, Garry was a partner in a private investigation company which focused on organized insurance and corporate fraud investigations. As National Director of investigations, Garry is responsible for the oversight of auto theft investigations across Canada, including vehicle recovery, vehicle identification and the Nations Ports. He also oversees the organized injury rings team and their major insurance crime files. Since joining IBC in 2002, he has been instrumental in developing and promoting new case management and link analysis programs to enable investigators to maintain case files and develop investigative briefs and intelligence. Garry holds a Certified Fraud Examiner designation (CFE) and is a member of the International Association of Auto Theft Investigators. He is the former co-chair of the Canadian Chiefs of Police Private Sector liaison committee and represents IBC on the North American Export Committee.

**TOPIC** (**Track 1**): **CARGO CRIME IN CANADA**: – Cargo theft involves a sophisticated network of criminals who commit the thefts and distribute the stolen goods. Well-organized systems are in place to move the products for quick sale in the underground economy. Often the products are distributed and sold well before the theft is reported. A thriving black market keeps these sophisticated and networked thieves in business and funds criminal and terrorist enterprise. This presentation will look at the problem of cargo crime in Canada and the efforts that are underway to combat it.

#### THE STATE OF INSURANCE FRAUD: RESULTS FROM A 5-YEAR TREND STUDY

 $\square$  Michael Skiba has worked in the insurance fraud industry for 20 years; holding SIU investigator, analyst, and management positions. He is currently employed in the Special Investigations Unit at Interboro/AutoOne Insurance. He has been teaching for 10 years as a professor specializing in white collar and economic crimes. He is an international speaker and regular publisher on the topic of insurance fraud. He holds an MBA and a PhD with a concentration on insurance fraud. He is also the President of the NY Chapter of the International Association of Special Investigative Units.

#### **INSURANCE FRAUD TRACK 1 (Cont'd**

**James Egner** has worked in the Insurance Industry for a total of 25 years as a SIU Investigator, Field Information Analyst, Supervisor and Director. He is currently employed as a SIU Major Case Unit Medical Investigator at Farmers Insurance Group. He has conducted many insurance fraud training seminars nationwide including the upcoming IASIU Seminar in Greenboro, NC, where he will present a case study on medical provider investigations. He also holds a FCLS designation and is an Officer of NYS Chapter of IASIU and a Board Member the NY Anti Car Theft and Fraud Association.

## TOPIC (Track 1): THE STATE OF INSURANCE FRAUD: RESULTS FROM A FIVE YEAR TREND STUDY – IN THE UNITED STATES

Dr. Skiba will provide a comprehensive review of a 5 year insurance fraud trend study that he conducted during the course of his PhD pursuit. Many fraud managers and investigators are challenged by a lack of academic, peer reviewed, research material to use in the development of fraud preventative efforts. This session will reveal specific challenges, barriers, and preventative efforts currently facing the fraud fighter; for immediate application. This ground-breaking study was conducted based on an exhaustive review of current fraud literature and an independent study performed by extensive indepth interviews with 15 top tier fraud fighters. Co-presenter James Egner will expand on these trends and provide real time case examples of successes and failures of specific fraud preventative strategies.

#### THE ESTABLISHMENT OF THE OPP/OHIP ANTI-FRAUD UNIT: MANDATE & OUTCOMES

☑ Gilbert Sharp – Partner - Fasken Martineau.: – Gilbert Sharpe is a partner in the Health Law Group. Gilbert, the former long-time Director of the Legal Branch of the Ontario Ministry of Health and Long-Term Care, brings invaluable experience from a distinguished 30-year career in legal practice and advisory roles. His background in public policy, private sector involvement and college regulatory work is a great asset to Fasken Martineau's national Health Law Group. Through his involvement with the Ministry of Health since 1975, and associated work with numerous ministries and agencies of the Ontario government as well as federal departments, Gilbert has been involved continuously with important legal issues and policy matters affecting health care, including the development of legislation and policies to improve the health care system. As well, he has been an advocate for educational forums to promote ongoing and effective exchange of information related to new initiatives. Since leaving the Ontario government, Gilbert has several professorships (Professor, Faculty of Health Sciences, McMaster University; Professor, Faculty of Medicine, University of Toronto) as well as other positions including President of the Canadian Institute of Law and Medicine and Editor-in-Chief of Health Law in Canada.

#### TOPIC (Track 1) THE ESTABLISHMENT OF THE OPP/OHIP ANTI-FRAUD UNIT: MANDATE &

**OUTCOMES:** – Mr. Sharpe was directly involved in the development of the zero tolerance approach of Ontario Health Insurance Plan offences. At the time of his involvement, there were a number of issues pertaining to the use of Ontario Health Care cards. He consulted with the Ontario Provincial Police on many levels in Orillia as they developed a team to investigate and lay charges of health care offences. He crafted the Legal Framework and Policies that remain in place today. One of the outcomes of this project was "whistleblowing" anonymously reported offences and fraud to the Police. The Anti-Health Care Fraud Unit at OHIP was established as a joint venture with OPP.

#### UNDERSTANDING THE CANADIAN HEALTH CARE INDUSTRY AND ITS FRAUD CHALLENGES

 $\Box$  Joel Alleyne - Executive Director - Canadian Health Care Anti-fraud Association Joel Alleyne is the Executive Director for the Canadian Health Care Anti-fraud Association. He has worked with this organization for the last fifteen years in a leadership and strategy role. Over the years, Joel has worked with the insurance and health care industries in Canada and the United States. Mr. Alleyne has also worked in Management Consulting in the health care and insurance industry for over thirty years across the America and Europe. He has worked across the continuum of care – from solo practitioner offices to acute and ambulatory care facilities, laboratories, hospitals, long term care facilities, several Ministries of Health, and health care/funding and management organizations. He is also faculty with University of Toronto.

**TOPIC (Track 1): UNDERSTANDING THE CANADIAN HEALTH CARE INDUSTRY AND ITS FRAUD CHALLENGES:** Estimates of fraud in the health care industry place the number somewhere between two and ten percent of the \$200 billion spent across the country. The health care system in Canada is broad and diverse. It is not the Page 3 of 7

#### INSURANCE FRAUD TRACK 1 (Cont'd)

singular 'system' we often refer to it as; but rather, it is made up of public and private funders and a variety of rules that vary from province to province. This will help attendees understand the system and its various components. It will also present an overview of the various fraud challenges faced and some specific cases. This session will be of interest to investigators seeking to understand health fraud challenges, current counter-fraud efforts and how one may play a role in this fight.

#### HEALTHCARE ANTI-FRAUD POLICY IN CANADA

☑ Shonna Neil, Director, Licensing Branch, FSCO – Licensing & Market Conduct Division Shonna Neil is the Director, Licensing Branch in the Licensing and Market Conduct Division at the Financial Services Commission of Ontario (FSCO). FSCO is the regulatory body governing pensions, insurance, trust companies, credit unions, caisses popularies, co-operatives and mortgage brokers. Shonna Neil graduated from Queen's University and joined the Ontario Public Service in 1990. Shonna Neil was a Mediator in FSCO's Dispute Resolution Services at the Ontario Insurance Commission. Subsequent to the creation of FSCO in 1998 Shonna Neil was appointed Manager of Mediation Services. In 2004, the Licensing and Market Conduct Division was established. The Division administers and enforces *the Insurance Act, Credit Unions and Caisses Populaires Act, the Co-operatives Corporations Act, the Loan and Trust Corporations Act and the Mortgage Brokerages, Lender and Administrators Act.* The Licensing section is responsible for the licensing of financial institutions and intermediaries doing business in Ontario. Shonna Neil is an active participant in interprovincial regulatory committees including the past Chair of the Canadian Insurance Services Regulatory Organizations. She also chairs FSCO's Mortgage Brokering Industry Stakeholder Committee.

**Z** Richard Tillmann Senior Manager of Corporate Policy and Issues Management graduated from Queen's University in 1982 and 1984 with degrees in Biology and Economics respectively. He joined the civil service in 1986 and began with the former Ontario Insurance Commission in 1995. A certified mediator, Richard worked in the Dispute Resolution Group at the OIC for two years before becoming the Senior Manager of the Accident Benefits Analysis Unit from 1998 till 2001. During that tenure he oversaw the Designated Assessment Centre (DAC) system in Ontario and was the FSCO lead for the Minister's appointed DAC committee which had representation from the insurance industry, the health care community and government. In 2001, Richard took on the role of Senior Manager of the Corporate Policy and Issues Management Unit at FSCO. In addition to the leading several cross-sectoral initiatives Richard has always had the FSCO lead in coordination, development, implementation and operationalizing the Health Claims for Automobile Insurance (HCAI) system in Ontario. Richard has been involved in this project from its inception to date and continues to play a very active role with the HCAI operational committee as well as the HCAI data report committee.

☑ Dr. Michel Lacerte MDCM, M.Sc., FRCPC, CCRC, DESS is a specialist in Physical Medicine and Rehabilitation, certified by the Royal College of Physicians and Surgeons of Canada and by the American Board of Physical Medicine and Rehabilitation. Dr. Lacerte graduated in Medicine from McGill University in Montréal in 1983 and pursued his PM&R specialty training at the Mayo Clinic in Rochester Minnesota. He then completed a Master of Science degree in Rehabilitation Medicine & Rehabilitation at the University of Washington in Seattle. He is currently an Associate Professor with the Department of Physical Medicine & Rehabilitation at the University of Western Ontario (UWO), Schulich School of Medicine and Dentistry; and Associate Director of the Insurance Medicine and Medicolegal Expertise Diploma Program at the Université de Montréal. He currently serves on the Canadian Chapter Board of Directors of the International Association of Rehabilitation Professionals. He is the founder of the Canadian Society of Medical Evaluators. In 1990, he spearheaded the development of the Ontario Workers' Compensation Board's Non-Economic Loss (NEL) medical assessments. In 2012, he was part of the American consultation team to review the WSIB Permanent Impairment internal process. He is on the faculty of the American Board of Independent Medical Examiners.

☑ Dr. Duncan A. Scott, B.Sc., M.D., F.R.C.P. graduated with his Honours degree in Life Sciences at Queen's University and School of Medicine at the University of Toronto. Upon his graduation in Psychiatry, Dr. Scott become the owner and CEO of an 18 bed psychiatric hospital, the Institute of Psychotherapy for 12 years. He is currently Deputy Chief of Psychiatry at Queen's University in Kingston and holds two appointments, firstly as Medical Director/Bed Manager of the 34 in patient unit at Hotel Dieu Hospital and secondly he is Acting Head of Psychiatry at Providence Care. He also is a staff psychiatrist for the Forensic Unit at Providence Care, Mental Health Services, a psychiatric consultant with the Government of Ontario at Quinte Detention Centre and is under contract with the federal government at the Correctional Services of Canada, Canada Border Services Agency, Immigration Holding Centre in Bath, Ontario and Warkworth Institution. He has been working in the correctional system, provincial and/or federal since 1987 and served on both the Senior Health Advisory Board and the Pharmacy and Therapeutics (Ministry of Corrections of Public Safety and Security). He is also the psychiatric consultant for Empire Life Insurance Canada, is an Independent Expert Reviewer with the Ontario Ministry of Health, provides consultation to the Workers Compensation Board (non-economic loss) and contributes third party psychiatric assessments for a variety of corporate clients.

#### **INSURANCE FRAUD TRACK 1 (Cont'd)**

Gillian Slaughter, LL.B., MBA. In her role as Manager, Investigations & Resolutions at the College of Occupational Therapists of Ontario, Gillian manages all aspects of complaints, reports and inquiries received by the College. She also manages all discipline and fitness to practise proceedings. Formerly a litigator in private practice, Gillian regularly appeared before the Ontario Superior Court of Justice, the Divisional Court and the Ontario Court of Appeal, as well as before regulated health colleges on behalf of her clients.

**TOPIC** (**Track 1**): **HEALTHCARE ANTI-FRAUD POLICY IN CANADA:** Healthcare anti-fraud policy in Canada will be addressed from a multidisciplinary perspective. The focus of the panel of experts on better fraud identification, regulatory framework, privacy challenges and effective deterrence.

#### **GENERAL FRAUD TRACK 2**

#### THE DOMESTIC AND INTERNATIONAL CAPTURE OF FUNDS

 $\Box$  Douglas Best, LL.B, Partner – Miller Thomson LLP - Doug was called to the Ontario Bar in 1984. He is a law graduate of the University of Western Ontario. He is a commercial litigation lawyer with a focused practice on fraud related litigation. He is an expert with respect to the effective use of injunctive proceedings for the identification, preservation and quick recovery of assets: Norwich and Anton Piller orders and Mareva injunctions. Doug, who typically acts for fraud victims in court actions, has extensive experience navigating his clients not only through those civil proceedings but also in working with their insurers and the Police and Crown, where applicable. On his files, he typically works for forensic accountants and/or fraud investigators. Doug heads up Miller Thomson's national fraud recovery group.

☑ Eugene Becker, B.A., LL.B. - is a South African-born New York-based lawyer, practicing as special counsel in matters involving commercial losses resulting from misconduct. He is familiar with practice in civil and common law systems, having been educated in South Africa (which is a hybrid of these legal traditions) and Australia. He was (and is) licensed and has practiced in both countries before his move to New York in 1992 where he has been since. Eugene is licensed as a Legal Consultant under New York's Judiciary Law and has a Bachelor of Arts and Bachelor of Laws (B.A., LL.B) from the University of Cape Town and a Masters of Comparative Law (MCL) from the University of Queensland. He is licensed in South Africa as an advocate of the High Court (formerly the Supreme Court), as a barrister and solicitor of the Supreme Courts of the Australian Capital Territory and Western Australia, as a solicitor of the High Court of the Commonwealth of Australia (the equivalent of the Supreme Court in the US), and as a Legal Consultant in New York under the Judiciary Law. He has written on asset discovery and recovery and related topics in myriad articles that have appeared in publications as the New York Law Journal and the American Bankruptcy Institute's Commercial Fraud Manual, and he has spoken at several ABA, CFE and other organizations', in the US, Canada, Europe and Africa.

☑ Eric (Rick) S. Rein, Partner - Horwood Marcus & Berk, Chartered - Eric is a partner in the Chicago firm of Horwood Marcus & Berk, Chartered. He is a graduate of Washington University and University of Miami School of Law. He is a member of the Illinois and Florida bars. Rick concentrates his practice in multijurisdictional litigation, specifically the recovery of foreign claims and assets. He has handled complex international banking and fraud matters in more than 40 jurisdictions. Rick is a well-sought after interview source on international asset recovery and has authored numerous articles on the subject. You can follow the topic on his blog, internationalassetrecoverylaw.com

**TOPIC (Track 2): THE DOMESTIC AND INTERNATIONAL CAPTURE OF FUNDS:** With the press of a button (or less) the fruits of fraud can leave or come into Canada to/from many jurisdictions. Now, more than ever, to succeed for our clients we must be knowledgeable, nimble and know where to quickly turn in order to properly identify, freeze and preserve assets to ensure their ultimate capture. Attend this presentation by our expert legal panel of one Canadian and two American very experienced multi-jurisdictional "fraud hunters" to better equip you on your next case, and beyond.

#### **EMPLOYEE FRAUD – DETECTION, INVESTIGATION AND RESPONSE**

Denise Bambrough, LL.B, Partner – Borden Ladner Gervais LLP, Toronto. Denise was called to the Ontario Bar in 1992 after receiving her B.A. from the University of Toronto in 1987 and her LL.B. from Osgoode Hall Law School in 1990. Denise practices extensively in the area of civil fraud recovery as part of Borden Ladner Gervais LLP's Fraud Law Group. Denise's civil fraud recovery practice involves representing victims of fraud in civil recovery proceedings and providing advice with respect to conducting employee fraud investigations and other fraud investigations, fidelity bond coverage issues and fraud prevention. Denise has specialized expertise in numerous recovery issues related to fraud, including *Mareva* injunctions, *Norwich Pharmacal* Orders, *Anton Piller* Orders, setting aside fraudulent conveyances, tracing orders, disclosure orders and restitution orders. She has represented individual victims, financial institutions, general contractors, hospitals, and other organizations in a wide variety of industries. Denise is a frequent speaker on issues related to fraud detection, prevention and recovery. Page 5 of 7

☑ Matthew Certosimo, LL.B., Partner – Borden Ladner Gervais LLP, Toronto - National Leader of the Labour and Employment Group. Matthew is certified by the Law Society of Upper Canada as a Specialist in Labour Law, and is recognized by the foremost legal rankings publications as a leading lawyer in labour and employment law. He acts on behalf of both employers and employees in employment-related litigation, including wrongful dismissals. He also acts on behalf of employers in grievance arbitrations and in collective bargaining; and on behalf of employers, supervisors and constructors in proceedings under the Occupational Health and Safety Act. In addition, Matthew advises private and public sector employers on a full range of labour and employment matters, including dismissals and discipline; employment contracts and policies; human rights issues, workers' compensation, employment standards, and occupational health and safety matters. Matthew has spoken and published extensively on labour and employment law, including moderating numerous Lancaster House Audio Conferences, co-authoring Just Cause: The Law of Summary Dismissal in Canada (Canada Law Books), which he has updated annually since 1998, and authoring both the Ontario and Federal Employment & Labour Law and Commentary (LexisNexis).

**TOPIC (Track 2): EMPLOYEE FRAUD – DETECTION, INVESTIGATION AND RESPONSE:** Even the most serious and seemingly obvious cases of employee fraud must be investigated with great care, an open mind and fairness to the suspect employee. If an investigation is not conducted thoroughly and competently, an employer may not be able to establish fraud as just cause for dismissal and may be exposed to claims for wrongful dismissal, defamation, and punitive damages. In addition, the failure to respond quickly and appropriately upon discovering a potential fraud may result in the destruction of evidence and may significantly hamper the ability to recover losses. Using a series of case studies, this session will cover the critical steps that should be taken immediately upon discovering a potential fraud. It will also cover how to properly prepare for and conduct an interview of a suspect employee and how to deal with the myriad of legal issues that can arise in the context of an employee fraud investigation. Finally, the session will deal with mitigation of damages and various strategies for maximizing the recovery of losses.

#### FRAUD IN THE INTERTUBES – A CYBER PERSPECTIVE

**Kevin J. Ripa – Computer Evidence Recovery Inc.** Kevin is the owner of Computer Evidence Recovery Inc. in Calgary Alberta and Past President of Alberta Association of Private Investigators. He is also the Director of Computer Forensics for ASG Investigations headquartered in Detroit, MI. Mr. Ripa, is a former member, in various capacities, of the Department of National Defence serving in both foreign and domestic postings. He is now providing superior service to various levels of government, law enforcement, and Fortune 500 companies, and has assisted in sensitive investigations around the world. Mr. Ripa is a respected and sought after individual within the investigative industry throughout North America for his expertise in Information Technology Investigations, and has been called upon to testify as an expert witness on many occasions over the past 20 years. As well, he has been involved in numerous complex cyber-forensics investigations. Mr. Ripa is an EnCase Certified Examiner, and a Windows Advanced Certified Forensics Examiner, and serves on the boards of the Alberta Association of Private Investigators, The International Intelligence Network, and the Canadian Association of Private Investigators.

**TOPIC** (**Track 2**): **FRAUD IN THE INTERTUBES – A CYBER PERSPECTIVE** – This session will look at some of the more common frauds being perpetrated on the internet today. From Phishing to Spearfishing, your lecturer will take you through how many frauds are happening, and then we will discuss some methods of tracing and tracking the bad guys! Bring your examples and we can discuss!

#### FRAUD RISK ASSESMENT AND THE TONE AT THE TOP IN FIGHTING FRAUD

☑ Cam McCaw, CPA, CA, CFE - Principal – McCaw Financial Consulting Inc., Toronto focuses on fraud prevention and investigation (including due diligence reviews) and in providing education support related thereto. He has been involved in these areas for over 25 years. Cam has been a Professor at Seneca College for nearly ten years on topics relating to forensic accounting and Anti-Money Laundering. As well, he has been a contract lecturer at the Canadian Police College.

**TOPIC (Track 2): FRAUD RISK ASSESSMENT AND THE TONE AT THE TOP IN FIGHTING FRAUD** - This presentation will focus on assisting forensic investigators, internal auditors and compliance officers in developing and implementing an effective *fraud preventative program*. It will address the importance of the organization's attitudes and behavior (starting with "*the tone at the top*") and suggest a logical approach toward mitigating exposure to material fraud and other wrongdoings. The presentation will include case material to reinforce key concepts.

## **Annual Toronto Fraud Forum**

Jointly Hosted By

Association of Certified Fraud Examiners, Toronto Chapter

Contact: Registrar - Penny Hill, Tel. (416) 480-9475, Email: <u>acfe.toronto@sympatico.ca</u> Fax (416) 480-1813 Alternate: Tom Eby: (416) 423-1957, Email: <u>ebyt@idirect.com</u>

**Canadian Association of Special Investigation Units, Trillium Chapter** 

Contact: Debbra MacDonald, Tel. (905) 594-1167, Email: <u>debbra@c3investigation.com</u>

Registration 8:00am (coffee & muffins) - Lunch included – Finishes 4:00pm – Tuesday September 23, 2014 Le Parc Conference Centre, 8432 Leslie St., Thornhill, (SW Corner Hwy 7 & Leslie), Tel.416-798-7246

#		TRACK 1 Insurance Fraud	#		TRACK 2 General Fraud			
. <u></u>	8:00am	Registration – Coffee, trade show.		8:00am	Registration – Coffee, trade show			
1	8:30am	Cargo Crime in Canada - Garry Robertson	1	8:30am	The Domestic/International Capture of Funds - Douglas Best/Eugene Becker/ Eric (Rick) S. Rein			
	9:30am	Coffee break & tradeshow (20 min.)		10:00am	Coffee break & tradeshow (20 min.)			
2	9:50am	The State of Insurance Fraud: Results From a 5 Year Trend Study Michael Skiba & James Egner	2	10:20 am	Employee Fraud – Detection, Investigation and Response - Denise Bambrough/ Matthew Certosimo			
3	10:50am	Establishment of OPP/OHIP Anti-Fraud Unit: Mandate & Outcomes – Gilbert Sharpe	3					
4	11:50am	Lunch & Keynote Speaker – Megan Petrie – Project Greenlight	4	11:50am	Lunch & Keynote Speaker – Megan Petrie – Project Greenlight			
	1:40pm	Mini break – (10 minutes)		1:40pm	Mini break – (10 minutes)			
5	1:50pm	Understanding the Canadian Health Care Industry and its Fraud Challenges: Joel Alleyne	5	1:50pm	Fraud in the Intertubes – A Cyber Perspective Kevin Ripa			
	2:50pm	Coffee Break (10 min)		2:50pm	Coffee Break (10 min)			
6	3:00pm					Fraud Risk Assessment and The Tone at the Top n Fighting Fraud – Cam McCaw		
	4:00pm	End of Conference		4:00pm	End of Conference			
Registration (Please Print) Fax to (416) 4				813	Please add 13% HST to your fee.			
Name					Standard fee	\$220	+13%HST Add \$28.60	
Position					Late registration fee HST#R13143397		R131433971	
Company					after Sept. 9, 2014	\$235	+13%HST Add \$30.55	
Address					Please - all cheques payable to			
City					ACFE Toronto Chapter and remit to:			
Prov. Postal Code					3230 Yonge St,Box 1408,Toronto, ON M4N 3P6			
Tel Fax					VISA, Master Card, Amex - Number			
Email:								

PAYPAL: <u>BEFORE SEPT. 9, 2014</u> <u>AFTER SEPT. 9, 2014</u>